



TO OUR PATIENTS- A SPECIAL MESSAGE REGARDING CORONAVIRUS

We appreciate your patience, understanding and compliance as we exercise extreme caution in maintaining a safe and healthy environment for our patients and team members.

Presently, there are nearly 5000 confirmed COVID-19 cases in the U.S. with well over 185,000 globally. Confirmed cases are likely to continue to rise as tests become more available. Community spread is occurring in the U.S. As a result, the Centers for Disease Control and Prevention (CDC) has expanded testing to “a wider group of individuals.”

Currently, MOSA Centers for Oral Surgery and Implants are assessing all patients through a series of questions prior to their appointment. Patients exhibiting any symptoms of respiratory infection, those who have traveled internationally to a level 3 country as identified by the Centers for Disease Control, and/or those who have been on a cruise in the last 30 days cannot be seen in our offices at this time. This includes patients experiencing a sore throat, cough, shortness of breath, fever of 99.8 or above, age 65 years old with underlying medical conditions such as diabetes, or immune-compromised patients. These patients will be asked to reschedule.

Patients with acute symptoms should seek care through an urgent care or emergency facility.

We regret the inconvenience this will cause for some of our patients but feel it is important to protect those in elevated risk categories and contribute to the global effort to stop the spread of this disease.

The Centers for Disease Control has very specific recommendations on how to avoid transmission. The situation is rapidly evolving in the U.S. and we encourage you to stay up to date. <https://www.cdc.gov/coronavirus/2019-ncov/about/index.html>

HOW MOSA PROTECTS OUR PATIENTS:

MOSA has ALWAYS maintained the HIGHEST STANDARD of Infection Control, doing everything available to maintain the strictest infection control and protection for our

patients and their escorts. These comprehensive measures were established as a result of the AIDS epidemic 1980s-, the second Measles outbreak in 1981-1991, 2010,2014 Whooping cough 2012, SARS outbreak 2002-2004, Flu epidemic 2009 and now COVID-19.

MOSA's INFECTION CONTROL PROTOCOL INCLUDES:

thorough disinfection of ALL common areas (waiting room, hallways, bathrooms) MULTIPLE times daily.

Complete disinfection of all surgical operatories and instrumentation between every patient encounter

*MOSA is observing social quarantining by having patients wait in their cars until called notifying them that a surgical suite is ready for them. This will minimize waiting room time.

* The waiting room has CDC recommended spacing between chairs.

All EMR (electronic medical record) input stations for patients will have one-time-use protective covering.

hand sanitizer will be readily accessible for all patients

*MOSA offices has a certified Hospital rated Electrostatic Disinfection Treatment performed to the entire office weekly. This is executed in addition to the thorough multiple daily disinfection by our highly trained and experienced staff.

MOSA performs daily autoclave testing as well as outsourced weekly autoclave testing.

All MOSA offices have successfully completed an all-day, in office, comprehensive OSHA/ Infection control course and examination within the past 2 months. This is performed yearly.

Protective barrier clothing, masks, gloves, and eyewear are worn during all surgical procedures.

*Patients will have their temperature taken prior to surgery.

*Recent additions to our routine protocol

We recommend you use reliable sources of information to stay appropriately informed such as [the Centers for Disease Control website](#).

Below are general precautions that we suggest in accordance with recommendations from the Centers for Disease Control.

- 1) Those in high-risk categories should take extra precaution. Stay home and avoid large gatherings
- 2) Avoid contact with sick people
- 3) Wash your hands frequently with soap and warm water for a minimum of 20 seconds.
- 4) Avoid touching your nose, eyes, and mouth.
- 5) Seek medical attention if you have a fever, cough or shortness of breath
- 6) Please get your flu vaccine if you have not already.
- 7) avoid gatherings of 10 or more people

If you have additional concerns, please contact your Primary Care physician.

MOSA Centers for Oral Surgery and Implants are doing everything we can to assure the safest environment for your Oral Surgery needs.

Daily updates from MOSA can be found by going to our webpage:
www.mosa4os.com

Directly access our Action Page: www.mosa4os.com/update-COVID-19

You may also call our offices at: 1- (844) 459-MOSA (6672)